

Treatment Restrictions

Due to our insurance we do have some treatment restrictions that we must abide by. These are listed below. Should you have any further questions please do not hesitate to contact us directly.

Pregnancy

During the first 12 weeks of pregnancy we cannot offer you any treatments.

After 12 weeks we can then offer you most of our regular treatments, below you will find a list of treatments that we either cannot offer or have stipulations

Nail services – we can offer both gel polish and nail extension treatments to you, and the extra luxury service if you should wish. However, we cannot provide any massage as part of the luxury service, we will adjust the treatments accordingly per each individual

Tinting – after 12 weeks we can perform this treatment providing you have a new patch test. We also require you to have a new patch test after birth and after you have finished breast-feeding if this is applicable to you

LVL Lash Lift – we cannot perform this treatment until you are no longer pregnant and have finished breast-feeding if this is applicable to you

Massage – we cannot perform any massage treatments during pregnancy, this includes as part of other treatments (much as facials, pedicures etc) in this case we will adjust the treatments accordingly per each individual.

Skin treatments – we can only perform our refresher facial (as this has no massage) during pregnancy, any other facials can only be offered once you are no longer pregnant, any advanced skin treatments such as peels, micro-needling or Caci are best left until you have finished breast-feeding if this is applicable

Minors

If you are under 18 you cannot have our full range of treatments. Please see the list below as to which treatments you can have. You will also need to get a parental consent form signed prior to any treatment, we will provide, if you are under 16 you will also need a parent or guardian present throughout your treatment.

Under 16

Manicures and pedicures (with gel polish)
Lash and brow tinting
Waxing (excluding intimate bikini waxing)
Facials

Ages 16-18

You can have all of the above treatments plus:

Intimate bikini waxing
LVL Lash Lift
Nail extensions

You are not allowed to have the following treatments:

Skin resurfacers and peels
Micro-needling
Caci
Advanced facials (such as Celluma LED, microdermabrasion etc)
Massage



Cancer

Unfortunately, once you have been diagnosed, we are not able to offer you any treatments, this includes currently undergoing chemotherapy or radiotherapy. Once you have finished your treatment, or up to 5 years after you have finished treatment, we can then offer you most of our regular treatments with medical consent; we will provide you with a form to be signed as we are aware some places charge, this will have to be signed by your GP or Oncologist.

With regards to **skin cancer**, again we cannot offer you any treatments until you have completed all treatments (whether this is removal, topical treatments) and any wounds have fully healed. You will then also need a medical consent form to be signed by your GP or Oncologist.

Most of our skin treatments have specific rules about when you can have/if you can have treatments so please check with us.

Other Medical Conditions

Massage & Holistic

Migraines – while these treatments can help with migraines, they are not able to be done while you have a migraine. It is advised you to come for a treatment once the migraine has passed.

Broken bones – please let us know if you have had any broken bones within the last 12 months

Recent Surgery – please let us know if you have had any surgeries within the last 6 months

Injuries – please let us know if you have/have had any injuries to the area/s we are going to be working on. We may need to obtain medical consent prior to your treatment

Circulatory disorders – please let us know if you have a history of high/low blood pressure, strokes, blood clots, heart attacks etc. We may need to obtain medical consent prior to your treatment.

Infectious skin diseases – we will not be able to perform your treatment while you have the condition

Skin Treatments

Antibiotics – some antibiotics may limit or prevent treatments, please let us know if you have been on antibiotics within the last 12 months – particularly for skin conditions

Infectious skin diseases – we will not be able to perform your treatment while you have the condition

Keloid scarring - we may not be able to offer you any treatments if you have a history of skin cancer, please get in touch to clarify/check before booking a treatment.

Cold sores – you cannot have any advanced treatments while you have a cold sore as this means you are currently fighting an infection and the skin may not heal correctly after the treatment. All treatments should be postponed until it has cleared

Other advanced treatments – if you are currently undergoing other advanced treatments such as laser hair reduction, botox, fillers etc these may impact your skin treatment with us. Please contact us directly for confirmation of what we can offer you.

While this is an extensive list of common restrictions it is not complete and varies upon individual cases. Please get in touch with us directly for more information.

